



### La Piñata Party Rentals Customer Comment Card

The team at La Piñata Party Rentals would like to take this opportunity to say “Thank you” for choosing us for your recent event, as well as the company you rely on for your event rental needs.

We realize that you have a choice, and therefore, our goal is to provide you with outstanding equipment and exceptional service. We are constantly making adjustments to improve both quality of equipment and customer service. We encourage you to take a few moments to let us know how we are doing, and what improvements you would like to see made.

| Overall, how would you rate the following:  | <u>Poor</u>              | <u>Fair</u>              | <u>Good</u>              | <u>Excellent</u>         |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| Sales staff – Friendliness & courtesy       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Delivery personnel- Friendliness & courtesy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Personnel knowledge & helpfulness           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Equipment quality                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Pricing                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Overall service                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

How did you hear about us? \_\_\_\_\_

Your zip code is: \_\_\_\_\_

How many times a year do you rent party equipment? 1-2  3-6  7+

Average amount spent each time? Up to \$50  \$51 - \$100  \$100 - \$500  \$501-\$999  \$1,000+

What is the main thing you like most about us? \_\_\_\_\_

What is the main thing you dislike about us? \_\_\_\_\_

What is the one thing you would like us to add? \_\_\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Would you like to be on our e-mail list for future news and specials? Yes  No

E-mail address: \_\_\_\_\_

Name: \_\_\_\_\_ Contact No.: \_\_\_\_\_

Phone: \_\_\_\_\_ Date: \_\_\_\_\_